

What do I need to sell Blackhawk gift cards?

You need eziPass software and an active Touch Networks account.

I use e-pay for recharge, will this work?

You will need an account for Touch as well. Yes, you can have Touch and e-pay on the same ezipass system, at the same time. You can sign up for Touch by completing the "Touch Networks Application Form" form located in the "Sign Up" section of www.eziPass.com.au.

I used to have a Touch account, is this still active?
To find out contact Touch Networks on 1800 286 824 or email Jasmeet at jasmeet.walia@touchnetworks.com.au

What is my Touch Agent ID?

- Click on "setup" on your main retailer screen.
 - Click "Electronic Voucher" and use the blue arrows to navigate to "EZIPASS Touch".
 - Enter your password if prompted
- Your Touch Agent ID can be seen in the "Agent ID" field.

What is the commission?

Please refer to the "Blackhawk Products & Commissions".PDF located in the "Downloads" section of www.ezipass.com.au.

What stand is the best?

The 30 peg spinner stand is the best from what we have seen. It stocks Blackhawk's top 20 products. If this works well for you, there is nothing stopping you expanding the range further with another stand.

Why is there a shipping and handling fee for additional cards?

Tower Systems is carrying stock for our customers. Handling and shipping cards costs us money and we need to recover some of our costs.

How many newsagents have signed up?

As of July 22, 2010, just over a week after we launched the cards, more than 84 newsagents have signed up.

Are customers buying Blackhawk cards?

Australia Post, Woolworths, Big W, 7-Eleven and other major retailers sell Blackhawk gift cards. They're in business to make money.

Where do I locate the card stand?

Stands should be moved around your shop until you find the spot which works best for you. Consider next to your newspaper stand, near your main counter or front door.